



Cable Membership Terms & Conditions

1. All memberships run for a minimum contract of 12 months.
2. Memberships cannot be cancelled before 12 months worth of membership has been paid.
3. If you wish to cancel your membership after 12 months, one calendar month notice is required in writing to ensure Direct Debits are cancelled for the following month.
4. Memberships can't be suspended during their term. This includes requests to suspend as a result of working away, long periods of holiday and injury.
5. It is the responsibility of the member to ensure that all their correspondence reaches Box End Park i.e. cancellation letters.
6. No refunds will be made due to cancellation, lack of use or for any other reason.
7. Memberships are not transferable between different people.
8. If the member changes their contact details (name/address/phone/email/bank card details) they should inform Box End Park either in person or by email at info@boxendpark.com.
9. Monthly Direct Debit payments will commence on the same date that the membership was set up on and cannot be changed once the membership has started. If the member wants to delay the membership start date, this must be made clear to the team when setting up the membership.
10. Monthly variances in the Cable Tow opening days and hours will occur. Box End Park reserves the right to make these changes without providing notice.
11. Box End Park reserves the right to make changes to the Cable Tow membership prices. Members will be informed of these changes and given the option to terminate memberships at this point without penalty charges.
12. Box End Park reserves the right to refuse payment by Direct Debit if persistent problems are experienced in obtaining payments by this means.
13. Box End Park reserve the right to refuse to issue or withdraw a membership, and cease to provide the benefits under it, to any person who contravenes these terms and conditions, or the rules and regulations of the facilities.
14. In the event of a single month Direct Debit failing, a joining fee will then come into effect for the membership to be re-started (or the missed Direct Debit payment / payments can be made).
15. Members may not roll their riding allowance over into a new period i.e. Silver members cannot ride more than 4 hours per week.
16. Members may upgrade from Silver to Gold membership mid-term however, they are not allowed to downgrade back down from Gold to Silver membership mid-term.