



Terms and Conditions for cable memberships

1. All memberships run for a minimum 12 month contract. Memberships cannot be cancelled before 12 months membership has been paid.
2. If you wish to cancel your membership after 12 months, one calendar month written notice is required . Cancellations must be received by the 14th of every month to ensure Direct Debits are cancelled for the following month.
3. Memberships can't be suspended during their term. This includes requests to suspend as a result of working away, long periods of holiday, and injury.
4. It is the responsibility of the member to ensure that all their correspondence (such as cancellation letters) reach Box End Park.
5. No refunds will be made due to cancellation, lack of use or for any other reason.
6. Memberships are not transferable between different people
7. If the member changes there contact details (name, address, phone or Email) they should inform Box End Park of these changes
8. Monthly direct debit payments will commence on the 15th day of each month. A membership may be started on a different date, with the customer required to pay for the lead in days to the next direct debit date.
9. Monthly variances in the cable tow opening days and hours will be made. Box End Park reserve the right to make these changes without providing notice.
10. Box End Park reserves the right to make changes to the cable tow membership prices. Members will be informed of these changes and given the option to terminate memberships at these points, without penalty.
11. Box End Park reserves the right to refuse payment by direct debit if persistent problems are experienced in obtaining payments by this means.
12. Box End Park reserve the right to refuse to issue, or to withdraw a membership and cease to provide the benefits under it, to any person who contravenes these terms and conditions, or the rules and regulations of the facilities.
13. In the event of a single month direct debit payment failing, a joining fee will then come into effect for the membership to be restarted, (or the missed direct debit payment / payments can be made)
14. Members may not roll riding allowance into a new period (Silver members can't ride more than 4 hours in a week)
15. Members may upgrade from Silver to gold membership mid term, however they are not allowed to downgrade mid term